

**About CAG**

Citizen consumer and civic Action Group (CAG) is a non-profit, non-political and professional organisation that works towards protecting citizens' rights in consumer and environmental issues and promoting good governance processes including transparency, accountability and participatory decision-making.

**Project description**

Consumer Protection has been the key focus of CAG since inception. Electricity governance has emerged as a key work area in the last decade. Currently CAG is working on an initiative to empower consumers on issues related to electricity governance. Towards this end, CAG is coordinating an initiative to work in Tamil Nadu and multiple states (Andhra Pradesh, Karnataka, Jharkhand/Chattisgarh and North Eastern States) in India to support consumers, Civil Society Organisations (CSOs) and other stakeholders to improve their participation in the electricity sector. The scope of work will include on training/capacity building, information dissemination and advocacy related work, including promoting energy efficiency and renewable energy, supporting CSOs in pilot projects and related research work.

**Responsibilities**

**Researcher** is the research and technical point of contact with the partner organisations that are managing the operations of one or more states.

The Researcher will be responsible for the following:

- Undertake research on electricity related topics such as renewable energy, electricity generation, demand-side management etc.
- Undertake demonstration and training on renewable energy and energy efficiency for various stakeholders
- Help CSOs and consumers in supporting their work in electricity governance state specific issues
- Take part in capacity building and training programmes on electricity governance, renewable energy and energy efficiency aspects.
- Preparation of monthly newsletter "Current News" aimed at informing consumers on electricity issues
- Take lead in designing and developing information dissemination materials
- Publish reports, blog posts and position pieces
- Other tasks as directed by the Project Manager
- Support the CAG Senior Management in achieving organisational and team goals

**Competencies**

*Professionalism:* Knowledge and understanding of relevant concepts, approaches and public discourse

*Teamwork:* Works collaboratively with colleagues and partners to achieve organisational goals

*Communication:* Speaks and writes clearly and effectively, listens to others, clearly interprets messages, openness in sharing information and keep people informed

*Planning:* Develops clear goals that are consistent with agreed strategies, identifies and adjusts priorities, time management, makes contingencies while planning

*Analytical ability:* simplifies, visualises, articulates and solves complex tasks by making logical and sensible deductions with the available (often limited) information.

### **Education**

Candidates with degrees or post-graduation in engineering, architecture, urban planning etc will be considered.

### **Work Experience**

Candidates may ideally have at least one or two years of relevant research experience, with experience of working with multiple partner organisations in or with the public sector, non-governmental sector or international organisations.

### **Languages**

For the position, fluency in oral and written English and Hindi is mandatory.

### **Travel**

The position is based in Chennai with frequent travel to the different states in India, co-organising and attending workshops and meetings.

### **As a CAG employee, you can expect to**

- be respected for who you are;
- be recognised and rewarded on ability and merit for your contributions;
- learn a wide range of skills in research, communications, finance, information and communication technology;
- be encouraged and supported to fulfill your potential through meaningful work that matters;
- work with great colleagues who are smart, mission-driven, and collaborative; and
- enjoy a welcoming workplace free from harassment, discrimination, and intolerance.

You would be a part of a team that is notable in its efforts to influence policy, open minds, shape decisions, offer solutions, and improve lives.

### **Interested?**

If you are interested in exploring a career with CAG, please write to Saroja at [saroja@cag.org.in](mailto:saroja@cag.org.in). Please share your most recent resume, links to samples of your work, and a motivation letter explaining why you would like to work at CAG.